



# JOURNEY TO THE HEART OF AFRICA

*May 22-June 1, 2025*

## A Note About Your Adventure

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*Wild Rwanda, a journey for your heart & soul*

Dear Adventurer,

I am thrilled to share with you a very special itinerary, departing **May 22, 2025** for Rwanda, a small country filled with some very big surprises!

We will be travelling in a small group of 8, all of whom are looking to connect with the magnificent wildlife, breathtaking scenery and incredible people of Rwanda.

If you have any questions please don't hesitate to reach out to me. I look forward to having you join us on this incredible African journey.

Here's to living your adventure,

*Barbara Edie*

## Map

*Visualize your journey*



## Summary

- 1)** May 22 - 23: Heaven Boutique Hotel, Kigali
- 2)** May 23 - 24: Karengé Bush Camp, Akagera National Park
- 3)** May 24 - 26: Ruzizi Tented Lodge, Akagera National Park
- 4)** May 26 - 27: Heaven Boutique Hotel, Kigali
- 5)** May 27 - 28: Lake Kivu Serena Hotel, Lake Kivu
- 6)** May 28 - 30: Sambora Kinigi, Volcanoes National Park
- 7)** May 30 - 31: Ruhondo Island Retreat, Ruhondo
- 8)** May 31 - June 1: Heaven Boutique Hotel, Kigali

## Overview

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### *Itinerary at a glance*

#### **May 22 - 23**

On arrival at Kigali International Airport you'll be met by your airside representative at the arrivals hall entrance. They will assist you with immigration before guiding you to the VIP lounge while you relax and enjoy a complimentary drink and something to eat should you wish.

They'll then assist in collecting your luggage and will escort you outside, introducing you to your driver/guide, ready for your transfer to Heaven Boutique.

- Dinner included at the hotel  
Overnight Heaven Boutique Hotel  
1 Night

#### **May 23 - 24**

09h00 After a relaxed breakfast, venture into the vibrant Capital city of Kigali. Visit the Kigali Genocide Memorial in Gisozi, a place of remembrance and the base for an incredible programme of peace and reconciliation that reaches every corner of the country. Kigali Genocide Memorial

Afterwards, begin your journey east towards Akagera National Park, stopping at the Imigongo Arts Centre to grab a coffee and a beignet while you peruse the local traditional arts and crafts, before your onward journey to Akagera.

13h00 Lunch will be served at Mantis Akagera Game Lodge and you'll enjoy an overnight stay at Karengé Tented Camp.

Karengé Bush Camp  
1 Night

#### **May 24 - 26**

06h00 an early rise and excitedly head out onto the plains that sit below Karengé camp. Because you're in the north of the park, you'll have the plains to yourself which will provide some of the best game viewing in Akagera.

## Overview

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### *Itinerary at a glance*

Vehicle and guide use are exclusive to you and therefore the schedule of the game drives can be tailored to suit your needs. Please note this does not include night drives, as these are only offered by Africa Parks for safety reasons.

On return, grab some lunch back at Camp before heading out again for another game drive, this time south towards the next camp, Ruzizi Tented Camp.

That evening relax around the camp fire and enjoy dinner in camp.

Overnight Ruzizi Tented Lodge

2 Nights

### **May 25**

A more leisurely rise, 07h00, you'll head out for a special boat safari this morning before returning to camp for lunch.

Later that afternoon, 17h00, you'll be picked up in the early evening for a thrilling night game drive. This provides an opportunity to sight the more elusive and nocturnal creatures in the park, such as leopards.

-Dinner to be served in Camp 20h00

### **May 26 - 27**

07h00 After breakfast enjoy a final drive through the park with packed snacks, heading out to Kigali (4 hour drive).

You will stop for a bite and bathroom break at Imigongo Arts Center.

On arrival in Kigali check in at Heaven Boutique for dinner and an overnight stay.

Overnight Heaven Boutique Hotel

1 Night

### **May 27 - 28**

09h00 After breakfast, drive 3 hours North West to Kibuye in the western province which sits on Lake Kivu. The drive is incredibly scenic and offers great opportunities to take stunning landscape photographs.

## Overview

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### *Itinerary at a glance*

In Kibuye you will have a lunch stop at the Cormoran Lodge, which offers stunning views of the lake.

Afterwards drive 2 more hours to Serena Kivu, near Gisenyi, stopping along the way to grab some incredible shots of the landscape.

-Dinner to be served at the lodge  
Overnight Lake Kivu Serena Hotel  
1 Night

**May 28 - 30**

10h00 After a leisurely breakfast, head out towards Volcanoes National Park, stopping by a cultural conservation centre to enjoy local arts, basket weaving or banana beer making!

Welcome lunch at Sambora

In the afternoon, drive to the Dian Fossey Campus for an educational insight into the life of Diane Fossey and her massive contribution and sacrifice to save the endangered mountain gorilla species of the Volcanoes National Park.

-Dinner to be served at the lodge  
Sambora Kinigi  
2 Nights

**May 29**

06h30: An early breakfast and drive to the Volcanoes National Park Headquarters.

Gorilla Trekking

After a safety briefing you will drive to the base of the trailhead and set out in search of magical encounters with the majestic mountain gorilla's that have made Rwanda's Volcanoes National Park their home.

## Overview

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### *Itinerary at a glance*

On sighting the Gorillas, you will be allowed one extraordinary hour to observe them and take photographs to capture this incredible experience.

Immersed in this dramatic natural setting, you will have the incredible opportunity to savour every second, quietly observing intriguing interactions between gorilla family groups.

Afterwards you will drive back to the lodge in time for lunch. Spend time at leisure, enjoying the lodge's facilities and in house activities, perhaps indulging in a complimentary massage.

In the afternoon, head to an incredible project Hand Spun Hope

-Dinner to be served at the lodge.

### **May 30 - 31**

After a leisurely breakfast, head to Musanze to explore the local market and grab a coffee at one of our favourite spots. Then head out to Ruhondo, one of the incredible twin lakes, for a canoeing adventure and bird watching.

That evening, arrive at a magic island retreat by candle light. Your luggage will already be in your room, so relax with a drink and take in the sunset, before enjoying a BBQ dinner.

Ruhondo Island Retreat

1 Night

### **May 31 - Jun 1**

After breakfast with a stunning view of the Lake, you will begin your drive back to Kigali, stopping for a coffee & brochette on the way.

A Farewell dinner will be hosted at Choose Kigali with traditional dancers and an 8 course tasting menu. paired with a selection of wines.

## Overview

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### *Itinerary at a glance*

Overnight Heaven Boutique Hotel  
1 Night

**Jun 1**

You will be transferred to the airport at a time to suit your departure flight time.



## May 22 - 23 | Heaven Boutique Hotel



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### *Property Overview*

Heaven Boutique Hotel is a popular four-star hotel with 28 rooms located on two separate properties (Heaven Villa and Heaven Residence) on a peaceful, residential road. Heaven Boutique Hotel features local Rwandan décor, warm hospitality, and access to a solar-heated, saltwater swimming pool, outdoor yoga deck, and fitness center.

Guests can dine at the famous Heaven Restaurant, known for its international cuisine with local Rwandan and African flavors. The restaurant has an open-air terrace with expansive views of Kigali and works closely with local farmers, focusing on quality ingredients and using those from the onsite, organic garden wherever possible. Heaven Restaurant is also a cultural venue featuring an art gallery, a traditional banana wine-making workshop, a children's playground, and a Made in Rwanda retail boutique.

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### *Experience & Activities*

The hotel concierge team can help guests plan a unique and memorable stay. Horse riding on Mount Kigali and visits to local cooperatives, art galleries, and to Question Coffee for a "crop to cup" experience can all be arranged. Take part in a cocktail making or interactive cooking class, visit Rwandan villages and learn basket weaving. Take a walking tour of the neighborhood into the city's pedestrian zone with colorful, African fabric markets and explore local city life. Some activities may incur an additional cost.

## May 22 - 23 | Heaven Boutique Hotel

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### *Accommodations*

#### **Villa Queen Room**

The Villa is two doors downhill from Heaven Restaurant in a contemporary “villa” style house and the eight rooms all have private terraces. Villa Queen Rooms are the smallest, coziest, and most economical rooms for travelers on a budget.

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### *Fast Facts*

#### **Highlights**

Located on a tree-lined street steps from downtown Kigali & 20 minutes from the airport

Next door to Kigali's top restaurant, Heaven Restaurant

Tropical gardens & expansive views of the city

#### **Quick facts**

28 rooms

Four-star hotel

Restaurant

Saltwater swimming pool & hot tub

Yoga & meditation room

Spa

Open-air fitness center

## May 23 - 24 | Kigali Genocide Memorial

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### *A place of remembrance and learning*

The Kigali Genocide Memorial is the final resting place for more than 250,000 victims of the 1994 genocide against the Tutsi.

The Kigali Genocide Memorial includes three permanent exhibitions. The largest one documents the 1994 Genocide against the Tutsi and gives an outline of Rwandan society before colonisation, the horrors of the genocide, as well as stories of survival and rescue. There is also a children's memorial and an exhibition on the history of genocidal violence around the world. Outside, visitors can walk around the mass graves, visit the wall of names, and find a quiet place in the gardens of reflection.

The Memorial hosts a range of remembrance events and activities throughout the year, many of which occur during the annual commemoration period, from April 7 to July 4, in honor of the three months that the Genocide against the Tutsi lasted.

The Kigali Genocide Memorial is a guided experience. Visitors can choose between a guided tour by one of the staff witnesses or purchase the KGM digital guide and follow an audio-visual tour of the memorial.

A tour of the entire memorial takes approximately one hour and thirty minutes.

## May 23 - 24 | Karenge Bush Camp



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### *Property Overview*

Karenge means ‘small footprint’ in Kinyarwanda, and is the name of the area where the camp was first established. The word also represents Karenge Bush Camp’s commitment to leaving nothing more than a light ecological footprint. The camp is open 11 months of the year, only closing in April. Karenge contains six canvas tents and accommodates a maximum of 12 guests, making it an intimate wilderness experience. Rates do not include transport, park entry fees, activities, gratuities, and drinks. All meals are included.

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### *Experience & Activities*

Akagera National Park has an inspiring conservation story as it is now home to lions and rhinos and is the only Big Five park in the country. For one park, the diversity of habitats is unique including lakes, marshes, savannah, mountains, and woodland. Akagera offers a variety of tourism activities, including game drives, boat trips, behind-the-scenes’ park tours, guided walks, and community cultural experiences. It is also a birder's delight, with more than 482 bird species documented, including the rare and prehistoric shoebill.

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### *Accommodations*

#### **Tent**

Every tent has two camp beds, camp chairs, reed mat floors, and solar lights. The camp’s six tents have private outdoor bathrooms with bucket showers, toilets, and canvas basins. Warm water is provided daily.

## May 23 - 24 | Karengé Bush Camp

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### *Fast Facts*

#### **Highlights**

Located in the northern section of Akagera National Park

Low-impact bush camp

Great access to some of the best wildlife viewing in the park including 482 varieties of bird

#### **Quick facts**

6 tents

Sleeps 12

Lounge

Food available

Firepit

Game drives

Boat trips

Cultural experiences

## May 24 - 26 | Akagera National Park



### *Area Overview*

Akagera National Park offers a truly exceptional wildlife experience. It is the only Big Five reserve in Rwanda and is also home to the rare swamp-dwelling Sitatunga. The Park has a unique diversity of habitats, including lakes, marshes, savannah, mountains, and woodland, and is the largest protected wetland in central Africa. Despite being a relatively small park at just 1,122 km<sup>2</sup>, it is home to an impressive array of wildlife.

Guests have the opportunity to see an abundance of birdlife, including the rare Shoebill stork, the endangered papyrus Gonolex, and the much sought-after Red-faced Barbet. With over 500 recorded species, Akagera is one of the best birding environs in the world, with the highest recorded number of species per unit area.

## May 24 - 26 | Ruzizi Tented Lodge



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### *Property Overview*

Ruzizi is an eco-lodge located on the banks of Lake Ihema in Akagera National Park. Its nine tents are set back from Ihema's serene shores and hidden among swaying palms and fruiting fig trees. They flank a thatched reception and dining area, and wooden walkways lead to a stunning deck that hangs over the lake.

The lodge was designed to blend in with its surroundings to ensure guests connect with nature. During construction, trees and vegetation were left undisturbed when possible. Some natural elements have been incorporated into the structure, and many of Ruzizi's decorations and furniture were hand-crafted by local artisans and cooperatives. The lodge is powered by solar energy and prides itself on being environmentally conscious.

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### *Experience & Activities*

Akagera National Park offers a variety of tourism activities. Travellers seeking a variation on the typical safari should consider a boat trip on Lake Ihema, where you can drift along the forest-fringed body of water in the midst of hippos and crocodiles. Spend a relaxing day fishing from the shores of the lake. For additional insights into Akagera, take a 'behind-the-scenes' tour of park headquarters, where you'll meet employees integral to park management while learning about exciting conservation developments.

A boat trip on Lake Ihema is wildlife and bird viewing from a different point of view with four daily scheduled trips. Guided night safari drives are also available for guests. The sunset departure is an ideal way to end your day and the best way to see nocturnal wildlife. Or enjoy a walking safari with experienced guides, getting close to nature's intricate details, while experiencing Akagera's vast picturesque landscapes.

## May 24 - 26 | Ruzizi Tented Lodge

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### *Accommodations*

#### **Tent**

Each tent boasts an en-suite bathroom with hot and cold running water, a bathtub or outdoor shower, a dressing area, and a cozy queen bed (alternatively, guests can request two beds). All of Ruzizi's tents enjoy shaded verandas with chairs and a tree-trunk table.

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### *Fast Facts*

#### **Highlights**

Eco-lodge located on the banks of Lake Ihema

Akagera boasts Big 5, zebra, giraffe, and hundreds of birds species

#### **Quick facts**

9 tents

20 person maximum

Restaurant and bar

Communal dining area

Viewing deck over lake

Hot and cold running water in baths & outdoor showers

Shaded verandas

Solar powered

Children 6 and over welcome



## May 26 - 27 | Heaven Boutique Hotel



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### *Property Overview*

Heaven Boutique Hotel is a popular four-star hotel with 28 rooms located on two separate properties (Heaven Villa and Heaven Residence) on a peaceful, residential road. Heaven Boutique Hotel features local Rwandan décor, warm hospitality, and access to a solar-heated, saltwater swimming pool, outdoor yoga deck, and fitness center.

Guests can dine at the famous Heaven Restaurant, known for its international cuisine with local Rwandan and African flavors. The restaurant has an open-air terrace with expansive views of Kigali and works closely with local farmers, focusing on quality ingredients and using those from the onsite, organic garden wherever possible. Heaven Restaurant is also a cultural venue featuring an art gallery, a traditional banana wine-making workshop, a children's playground, and a Made in Rwanda retail boutique.

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### *Experience & Activities*

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## May 26 - 27 | Heaven Boutique Hotel

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### *Fast Facts*

#### **Highlights**

Located on a tree-lined street steps from downtown Kigali & 20 minutes from the airport

Next door to Kigali's top restaurant, Heaven Restaurant

Tropical gardens & expansive views of the city

#### **Quick facts**

28 rooms

Four-star hotel

Restaurant

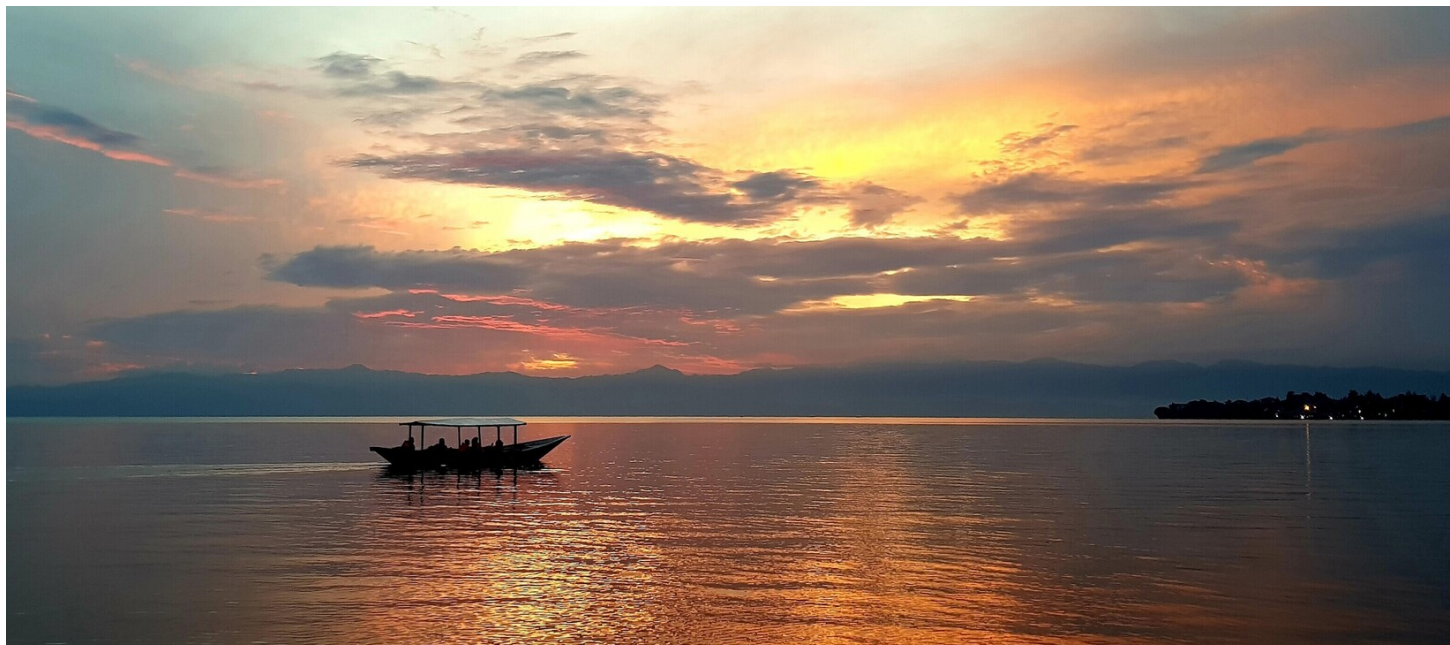
Saltwater swimming pool & hot tub

Yoga & meditation room

Spa

Open-air fitness center

## May 27 - 28 | Lake Kivu



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### *Area Overview*

Lake Kivu, situated on the border between Rwanda and the Democratic Republic of the Congo, is a freshwater lake nestled within the Albertine Rift. The region is characterized by a combination of rolling hills, picturesque shorelines, and the expansive freshwater body that stretches across the East African Rift Valley. The lake is surrounded by lush greenery and terraced fields, and its waters often reflect the surrounding hills that frame it; these hills are part of the larger Virunga mountain range, adding to the dramatic and varied topography of the region.

Biodiversity thrives in and around Lake Kivu, contributing to the ecological richness of the area. The lake is home to a diverse array of fish species, including tilapia and various types of cichlids. Fishermen dot the shores, utilizing traditional fishing methods that have been passed down through generations.

## May 27 - 28 | Lake Kivu Serena Hotel



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### *Property Overview*

Lake Kivu Serena Hotel is located in the resort Rwandan town of Gisenyi, on the shores of Lake Kivu, the sixth largest lake in Africa. The hotel is ideally situated on a sandy palm-lined beach, with the nearby Virunga Volcanoes providing a spectacular backdrop on one side and a panoramic view of the lake on the other.

There are 66 available rooms in the hotel, with luxury guest accommodations, a private strip of beach, a swimming pool, a lakefront restaurant, and beach café.

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### *Experience & Activities*

There is a wide range of activities available, including trekking or driving along lakeside routes in guided expeditions, boat and kayak rides, jet skiing, trips to the volcanic national park and hot springs at Nyiragongo, mountain biking, tennis, and yoga.

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### *Accommodations*

#### **Superior Room**

Superior Rooms are appointed with one king bed and a bathroom. They come with private balconies, air-conditioning, satellite TV, complementary Wifi, a safe, and tea and coffee making facilities. One of these rooms offers access and amenities for physically-challenged guests.

## May 27 - 28 | Lake Kivu Serena Hotel

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### *Fast Facts*

#### **Highlights**

Recreation including boating, swimming, volleyball, tennis, fishing, hiking and trekking

Private beach

#### **Quick facts**

36 Superior rooms

(1 specifically adapted room for the physically challenged)

6 suites

23 family rooms

Restaurant and Café

Outdoor pool and sundeck

Gift shop

Maisha Spa & Gym

Free wifi

## May 28 - 30 | Volcanoes National Park



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### *Area Overview*

Just a three hour drive from Kigali, Volcanoes National Park encompasses 160 km<sup>2</sup> (60mi<sup>2</sup>) in a rich mosaic of montane ecosystems, with evergreen and bamboo forests. The national park includes five of the eight volcanoes in the Virunga Mountains, with Karisimbi being the highest at 4,507 m (14,785 ft). The lush slopes of these volcanoes provide a dramatic natural setting for one of the most thrilling and memorable wildlife experiences: seeing the mountain gorilla in its natural habitat. Roughly half of the world's wild population of mountain gorillas reside on the Rwandan slopes of the Virungas massif.

This is also the setting for the film *Gorillas in the Mist*, an autobiography about Diane Fossey, who set up the Karisoke Research Center and dedicated her life to these wonderful animals.

## May 28 - 30 | Sambora Kinigi



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### *Property Overview*

Journey into the heart of Volcanoes National Park for an intimate and life-changing experience meeting Rwanda's famous silverback gorillas. Let Sambora Kinigi indulge you with exquisite dishes made using local and seasonal ingredients served to the very highest quality standards. Enjoy fruit, vegetables, herbs, cheese, yogurt, and honey grown and produced locally – meet the farmers and producers. Relax by the eucalyptus stoked wood fire and take in the aromas and breathtaking views from the luscious tropical gardens.

Featuring a blend of natural materials and elegance, the rustic yet clean and modern furnishings of the rooms creates an inviting ambience fostering relaxation and a sense of well-being.

After your hike, or at any time during your stay, take a rest and unwind in the nature filled gardens, or relieve your aching muscles with a relaxing massage treatment.

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### *Experience & Activities*

Guests can enjoy captivating nature tours that showcase the park's abundant natural wonders. They can explore the stunning landscapes, diverse wildlife, and breathtaking beauty that make this park a must-visit destination.

Led by experienced guides, guests can embark on scenic walks through lush rainforests, hike up rolling hills, and soak in the mesmerizing vistas of majestic mountains. Along the way, you'll encounter a rich array of wildlife, including the magnificent birdlife that graces the park. The guides will share their extensive knowledge of the local flora and fauna.

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## May 28 - 30 | Sambora Kinigi

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In addition to immersive nature experiences, Sambora Kinigi emphasizes the importance of conservation efforts to protect the park and its inhabitants. Guests will learn about the dedicated initiatives in place to preserve the natural beauty and biodiversity of Volcanoes National Park.

Whether you're seeking adventure, wildlife encounters, or a deeper connection with nature, the nature tours promise an unforgettable experience, leaving visitors with a profound appreciation for Rwanda's natural heritage.

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### *Accommodations*

#### **Family Cottage Double Room**

Nestled at the foot of Sabyinyo, the double en-suite rooms are equipped with a king bed, an en-suite bathroom, wifi, and are situated within private forested grounds. Enjoy stunning views over the gardens toward the volcanoes from the large verandah.

#### **Luxury Private Cottage**

Nestled at the foot of Sabyinyo, the 32 m2 Luxury Private Cottage is equipped with a king bed, an en-suite bathroom, wifi, and is situated within private forested grounds. Enjoy stunning views over the gardens toward the volcanoes from your verandah.

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### *Fast Facts*

#### **Highlights**

A private escape high in the Volcanoes National Park

Exquisite dishes made using local and seasonal ingredients

Breathtaking views from the luscious tropical gardens

Journey into the heart of the park for an intimate and life-changing experience meeting Rwanda's Silverback Gorillas

#### **Quick facts**

5 rooms & cottages

Restaurant

Bar

Lounge

Terrace

Gardens

Tours



## May 28 - 30 | Sambora Kinigi

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Hiking

Birding

Massage

Gorilla trekking

Wifi

## May 29 | Gorilla Trekking

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### *Activity overview*

The Virunga Mountains straddle the borders of Rwanda, Uganda, and the Democratic Republic of Congo, and are home to around 480 mountain gorillas, more than half of the world's entire population — the rest live in Uganda's Bwindi Impenetrable Forest.

In Volcanoes National Park, which encompasses five of the eight volcanoes in the Virunga Mountains, twelve gorilla groups are now habituated for tourism and offer one of the world's most awe-inspiring natural experiences. To be in the presence of these gentle giants at such close quarters is truly a once in a lifetime experience.

Although the immense size of the silverbacks might be overwhelming, these 400-pound creatures are actually extremely accommodating to human presence amongst their family. The guides might even teach you a few words in 'Gorilla' so you can greet them and show that you are, in fact, friendly!

The day of the trek usually begins with an early start at your hotel and then a drive to park headquarters at Kinigi. Here, park officials assign you to a gorilla family and you meet your gorilla guides. After being briefed on protocols, you head over to the specific starting point, where teams of porters are available for hire. Remember, you are trekking for around 2,500m and so any help is welcome.

Groups are limited to eight guests. The initial trek is usually through rural Rwanda's open fields of potatoes and pyrethrum, until you reach the rough wall boundary of the park itself. From here, your guide will be in communication with the trackers and you will begin the hike through the forest to meet the gorillas. Your permit allows you one hour with the gorilla family, after which you say goodbye to your trackers and hike back down to meet your awaiting vehicle.

## May 29 | Hand Spun Hope

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### *Activity overview*

Hand Spun Hope is a social enterprise and female empowered community project built to support vulnerable women in Musanze and the surrounding areas.

Experience the start-to-finish production process for their handmade, organically dyed wool products, including wool washing, carding, picking, spinning, natural dyeing, knitting, and needle felting.

A really impressive tour, Hand Spun Hope is a wonderful success story and well worth visiting. It also allows an opportunity to purchase some high quality gifts for friends and family back home.

## May 30 - 31 | Ruhondo Island Retreat



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### *Property Overview*

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### *Experience & Activities*

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### *Fast Facts*

### **Highlights**

Eco-friendly design and practices throughout the retreat

## May 30 - 31 | Ruhondo Island Retreat

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Stunning views of Lake Ruhondo and surrounding mountains

Bespoke dining experience for Barbara's Group!

Unique cultural experiences and guided tours available

Tented accommodation with private balconies and bathrooms

### **Quick facts**

10 luxury tented rooms

Umunyinya Restaurant & Bar

Free Wi-Fi

Yoga

Canoeing and fishing

Cycling and hiking

Cultural storytelling sessions

Romantic setting for couples

## May 31 - June 1 | Heaven Boutique Hotel



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### *Property Overview*

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## May 31 - June 1 | Heaven Boutique Hotel

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### *Accommodations*

#### **Villa Queen Room**

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#### **Quick facts**

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Four-star hotel

Restaurant

Saltwater swimming pool & hot tub

Yoga & meditation room

Spa

Open-air fitness center

## Costs

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**TOTAL** per person = **\$7950 USD** double occupancy

OR = **\$8450 USD** single occupancy

**Note:** Total price includes gorilla permits (**\$1500 USD pp**) to be paid with deposit. Gorilla permits are non refundable and non transferable. Permits dates can be moved at a cost of \$300 per permit.

**DEPOSIT** payments, including gorilla permit (\$1500):

Double occupancy: **\$2500 USD**

Single occupancy: **\$2600 USD**

Deposits are due upon booking to secure your spot. Spaces are limited to 8.

**BALANCE** of PAYMENT: Due March 21, 2025 (**60 days prior** to tour date)

Double occupancy: **\$5450 USD**

Single occupancy: **\$5850 USD**

See Terms & Conditions below

### Notes:

Gorilla permits are non refundable and non transferable. Permits dates can be moved at a cost of \$300 per permit.

### This cost includes:

All ground transfers where stated

Accommodation at Heaven Boutique Hotel on BB, Ruzizi Tented Lodge on FB, Karengé Bush Camp on FB, Sambora Kinigi on FB (inc drinks) and a special exclusive last night on a Ruhondo Island Retreat on FB inc selected drinks

Extra Meals where Indicated in the itinerary

Services of a professional English speaking guide

Vehicle Day use as listed

Genocide Memorial Audio Tour

Night Game drives in Akagera

Morning Boat Safari in Akagera

Park Entry Fees

Mountain Gorilla Trekking permit

Cultural activities

Dinner at Choose Kigali

## Costs

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Emergency Evacuation cover

**This cost does not include:**

International Flights

Domestic flights

Tips and Gratuities

Porterage

Phone calls

Optional extras

Any item not listed in the inclusions section

## Terms & Conditions

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### *Booking Terms*

#### 1. DEPOSIT, PAYMENT & CANCELLATION DEPOSITS

A minimum deposit (price quoted above) is required upon booking to secure accommodation, transport & activity elements.

A 100% non-refundable payment is required for gorilla trekking permits. Remaining balances for any journey will become due 60 days prior to travel.

#### 2. CANCELLATIONS

Cancellations received more than 90 days before arrival will forfeit the deposit. Cancellations received between 90 and 60 days prior to arrival will forfeit 50% of trip payment. Cancellations received less than 60 days prior to arrival will forfeit 100% of trip payment.

No-shows or early departures will forfeit 100% of trip payment.

If a date change is required for Gorilla permits, a fee of \$300 per permit will be levied to facilitate any change. Permits are non refundable and non transferable. Please ensure you have adequate travel insurance in place prior to booking your tour. Cancellations and booking amendments must be received in writing and must be acknowledged by Barbara Edie in return.

#### 3. INSURANCE

Travel insurance is mandatory for this trip. This insurance should have adequate medical, cancellation, curtailment and default insurance for the entirety of your trip. It is essential that all travelling parties are covered for emergencies and other unforeseen circumstances. RiverRoad Communications Inc. (Barbara Edie's company) will not be held responsible for any guest travelling without adequate insurance.

Our Tour Operator in Rwanda, Sambora Private Journeys, has secured Emergency Medical Evacuation (Akagera Aviation) services for its guests - this remains subject to the EMES Terms & Conditions, a copy of which can be provided on request. Relevant cancellation policies will apply should a guest fail to join or start their journey with us for any reason. Please ensure adequate travel insurance is in place for this eventuality.



## Terms & Conditions

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When travelling to Rwanda or wider East Africa, you may travel to areas where Yellow Fever or Malaria are present, please ensure you take adequate medical advice prior to travel to establish what precautions and/or vaccinations will be required and ensure all are up to date. Some East African countries have declined entry to guests that do not hold a yellow fever certificate, so it's essential you have this.

### 4. FORCE MAJEURE

“Force Majeure” means, in relation to Sambora Private Journeys and its clients (including Barbara Edie), any circumstances beyond the reasonable control of the Companies or clients (including, but without limitation, war or threat of war, sabotage, civil disturbance, or requisition, acts of God, fire, accident, flood or explosion, sickness, pandemic, epidemic, quarantine, Government intervention, weather conditions or other untoward occurrences).

If the ability of Sambora Private Journeys or RiverRoad Communications Inc. (Barbara Edie) to provide the services booked is affected by Force Majeure then they shall as soon as practicable notify you of the nature and extent thereof. Sambora Private Journeys and RiverRoad Communications Inc. (Barbara Edie) shall not be deemed to be in breach of these terms and conditions or otherwise be liable to you, by reason of delay in performance, or by non-performance of any of its obligations hereunder to the extent that any such delay or non-performance is due to any Force Majeure.

If either Sambora Private Journeys or the clients (RiverRoad Communications Inc./Barbara Edie) are affected by Force Majeure, Sambora shall be entitled to and may in its absolute and sole discretion, cancel or vary any arrangements or itinerary in relation to the journey. Payment of any refund by Sambora as a result of the non-performance of any of Sambora obligations hereunder shall remain in its sole and absolute discretion. However, should Sambora elect to grant a refund, it shall be entitled to deduct from any refund recoverable the reasonable actual and potential costs incurred Force Majeure.

### 5. INCLUSIONS & EXCLUSIONS

#### INCLUSIONS

- Accommodation (on a shared basis)
- Excursions & activities mentioned
- Meals, as outlined in the itinerary (B&B, HB, FB)
- Fluent English speaking driver/guide
- Complimentary bottled mineral water
- Emergency Evacuation Card (Akagera Aviation)

## Terms & Conditions

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Transport and transfers where mentioned

### EXCLUSIONS

Visas & International Airfares

Any extra activities not mentioned

Excess baggage charges

Travel insurance, medical cover

Personal expenses

Telephone charges

Tips & gratuities

### 6. GORILLA PERMITS

Gorilla Permits are issued solely by RDB (Rwanda Development Board), who also manage the Volcanoes National Park.

There are a restricted number of permits available each day and these are sold on a first come first serve basis. Permits can only be confirmed or held on receipt of full payment at RDB, with full names and passport information attached. The minimum age to embark on a gorilla trek is 15 years old, with no exceptions.

Gorilla permits are non-refundable and non-transferable once purchased. Trekking date can be altered once, at a fee of \$300 per permit. It is therefore essential to ensure adequate insurance is in place prior to booking and paying for permits.